



# Join Cbus Industry Super


Product Disclosure Statement: 1 July 2019

Issued by Cbus' Trustee:  
United Super Pty Ltd  
ABN 46 006 261 623  
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MySuper authorisation  
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## Super that's built tough

- ✓ low fees
- ✓ insurance for your industry
- ✓ history of strong returns
- ✓ investment in industry jobs

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## About this guide

This *Product Disclosure Statement (PDS)* is a summary of significant information about Cbus and contains references to important information which also forms part of this *PDS*. You should consider this information before making a decision. If you want a printed copy of this *PDS* or other information referenced, please call or email us.

The content of this *PDS* is general information only and does not take into account your financial situation or needs. You should get financial advice tailored to your own personal circumstances. Past performance is not a reliable indicator of future performance.

## Cbus achieves the highest ratings by the experts



SuperRatings does not issue, sell, guarantee or underwrite this product. Go to [superratings.com.au](https://superratings.com.au) for details of its ratings criteria.

## 1. About Cbus

Cbus is the industry super fund for the Australian building, construction and allied industries.

Founded in 1984 for workers, Cbus has low fees and we're run to benefit our 803,000 members. Now managing more than \$50 billion of members' super, we've achieved strong investment performance over the long term.

Committed to building a better future for our members, we invest in property projects around the country, creating jobs for the building, construction and allied industries.

With more than 142,000 employers signed up, Cbus might just be the last super fund you ever need – if you can choose super when you change jobs, you can choose Cbus.

### Who is Cbus Industry Super for?

Cbus Industry Super is for people joining with an employer. If you don't have an employer who will contribute for you, you can join Cbus through:

- **Sole Trader Super:** for self-employed people
- **Personal Super:** for people not receiving employer contributions
- **Super Income Stream:** for people nearing or in retirement.



### Save time and join online

Instead of completing the forms in this *PDS*, just join online in minutes at [cbussuper.com.au/join](https://cbussuper.com.au/join)

### Important information to read

Read important information at [cbussuper.com.au/fund](https://cbussuper.com.au/fund) including:

- Trust Deed (and governing rules)
- *Annual Report*
- *Financial Services Guide*
- details of service providers, appointment attendance, remuneration of Cbus directors, and remuneration of Cbus executives.

You can also visit [cbussuper.com.au/dashboard](https://cbussuper.com.au/dashboard) to access our MySuper product dashboard.

## 2. How super works

### Most people get employer super contributions

Super helps you save for retirement. That's why the Government takes less tax from super than other types of investments. Most people receive super contributions from their employer and can choose the super fund these payments are made to. The amount your employer must contribute is usually at least 9.5% of your regular pay (which doesn't include overtime or allowances).

### You can build your account with extra contributions

You can get more super by putting in extra money (see page 9 for limits). There are two ways:

- from your before-tax salary: which may save tax for some people using salary sacrifice
- from your after-tax salary: which the Government may match with a co-contribution of up to \$500 for some people.

### Combine your super accounts to save

If you've had more than one job, you may have more than one super account — and you could pay fees on every one of them. We can help you find your other super accounts. Ask us to on the attached form when you fill it out.

### Super's usually for your retirement

To access your super savings, you will generally need to reach your preservation age (age 60 if you were born after 1965), or age 65. Early access is possible under severe financial hardship, terminal illness, or on compassionate grounds.

### You can also stay with Cbus when you finish work

You can turn your super into a tax-free income that gives you regular payments after age 60 with Cbus. With a Cbus Super Income Stream account, you can stay with Cbus as you transition or after you retire.

### Keep track of your super

If we can't contact you for a long time, we may be required to transfer your super to the Australian Taxation Office (ATO). This will close your account, end your insurance cover and all the other benefits.

It could also be transferred out of Cbus (to the ATO or an Eligible Rollover Fund) if you don't have insurance through Cbus, your balance is under \$6,000 and there has been limited activity in your account (e.g. you haven't received a contribution) for 16 months or more.



You should read the important information about *How super works* before making a decision. Go to [cbussuper.com.au/superworks](https://cbussuper.com.au/superworks). The material relating to *How super works* may change between the time you read the PDS and when you acquire the product. Always visit our website for the latest information.

### 3. Benefits of investing with Cbus



#### Low fees and no entry fees

We keep costs low so more of your super stays where it belongs: in your account.

**9.29%**

#### Strong long-term investment performance

Our Growth (Cbus MySuper) option has returned an average of 9.29% each year for the past 34 years.\*



#### Creating jobs in your industry

Our direct property investment company, Cbus Property Pty Ltd, has created thousands of construction jobs across Australia.†



#### Insurance built for your industry

We offer flexible death, disability and income protection cover that's built for your industry and covers jobs that other super funds may not.



#### Financial advice that's in your interests

Call us for help and advice about your account from Cbus Advice Services, that will present the best outcome for you, not Cbus.



#### Digital services make it easy

Manage your super account your way. Register online at [cbussuper.com.au/login](https://cbussuper.com.au/login) or search for Cbus in your app store.



#### Regular, personalised updates

You'll get two updates a year, along with personalised account videos and retirement income estimates for most members.

\* From inception in 1984 to 30 June 2018. Past performance is not a reliable indicator of future performance. See page 6 for details.

† Cbus Property Pty Ltd is a wholly-owned subsidiary of Cbus and has responsibility for the development and management of Cbus' direct property investments.

## 4. Risks of super

All investing has risk. Understanding risk helps you to make better investment decisions.

Cbus invests your super in different asset classes and each has a different level of risk and expected return. Shares, property and some alternative investments can have high returns, but also more risk of a negative return or loss in the short term. Cash and fixed interest investments generally have more stable but lower long-term returns.

When investing in super (including Cbus) it's important to consider:

- the value of your investment can change as returns aren't guaranteed and you may lose some of your money
- the level of investment returns can vary – future returns can be different to past returns
- contributions and investment returns may not grow your super enough to fully support you when you retire and your savings might not last long enough, and
- super laws may change in the future.

So, when you come to choose investment options, it's important to think about:

- how old you are now and how long you plan to invest – to retirement or longer
- other investments you have outside super, such as savings, property or shares, and
- how much risk you want to take to achieve the return you want.

## 5. How we invest your money


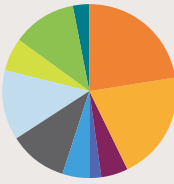
**You can choose from a range of investment options with Cbus:**

- ☒ Cash Savings
- ☒ Conservative
- ☒ Conservative Growth
- ☒ Growth (Cbus MySuper)
- ☒ High Growth
- ☒ Cbus Self Managed – for even more control, you can choose from a range of Australian shares, exchange traded funds, term deposits, property and infrastructure options (conditions and extra costs apply).

### Growth (Cbus MySuper) is designed to suit most members

We'll invest your super in Growth (Cbus MySuper) if you don't make a choice. This option suits people who can live with occasional negative returns but want long-term returns to be well above inflation. It invests in a range of assets including shares, property, infrastructure and cash. We consider environmental, social and corporate governance factors when investing across our whole portfolio.

## Growth (Cbus MySuper)

Risk/return																																			
Risk level /(band)*	Medium to High (5)																																		
Objectives	Deliver a return of inflation plus: 3.25% a year over rolling 10-year periods																																		
Likelihood of negative returns	3 in every 20 years																																		
Minimum timeframe	Invested for at least 7 years																																		
Strategic Asset Allocation and range at 1 July 2019	 <table> <thead> <tr> <th></th><th>Allocation %</th><th>Range %</th></tr> </thead> <tbody> <tr> <td>■ Australian shares</td><td>22.5</td><td>7.5 – 37.5</td></tr> <tr> <td>■ Global shares</td><td>20.5</td><td>5.5 – 35.5</td></tr> <tr> <td>■ Emerging market shares</td><td>5.0</td><td>0.0 – 15.0</td></tr> <tr> <td>■ Private equity</td><td>2.0</td><td>0.0 – 12.0</td></tr> <tr> <td>■ Absolute return</td><td>5.0</td><td>0.0 – 15.0</td></tr> <tr> <td>■ Infrastructure</td><td>11.0</td><td>0.0 – 26.0</td></tr> <tr> <td>■ Property</td><td>13.0</td><td>0.0 – 28.0</td></tr> <tr> <td>■ Alternative debt</td><td>6.0</td><td>0.0 – 16.0</td></tr> <tr> <td>■ Fixed interest</td><td>12.0</td><td>0.0 – 27.0</td></tr> <tr> <td>■ Cash</td><td>3.0</td><td>1.0 – 18.0</td></tr> </tbody> </table>		Allocation %	Range %	■ Australian shares	22.5	7.5 – 37.5	■ Global shares	20.5	5.5 – 35.5	■ Emerging market shares	5.0	0.0 – 15.0	■ Private equity	2.0	0.0 – 12.0	■ Absolute return	5.0	0.0 – 15.0	■ Infrastructure	11.0	0.0 – 26.0	■ Property	13.0	0.0 – 28.0	■ Alternative debt	6.0	0.0 – 16.0	■ Fixed interest	12.0	0.0 – 27.0	■ Cash	3.0	1.0 – 18.0	
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Average annual return (based on annual crediting rates to 30 June 2018)	Over 10 years: <b>7.23%</b> (inflation + 5.11%) Over 34 years: <b>9.29%</b> <b>Visit <a href="https://cbussuper.com.au">cbussuper.com.au</a> for the latest returns.</b>																																		

\* This is an industry standard to group options that are expected to have a similar number of negative returns over 20 years – from 1 (very low risk) to 7 (very high risk). It measures some but not all investment risks.

Investment options may change as our investment strategy changes. We'll contact you or post updates at [cbussuper.com.au](https://cbussuper.com.au) for significant changes. You can also use our website to change your investment option.



The right investment choice for you will depend on its likely return, the amount of risk you're happy to take to achieve it, and how long until you retire.



You should read the important information about *How we invest your money* before making a decision. Go to [cbussuper.com.au/pds](https://cbussuper.com.au/pds) and then read the *Investment handbook* and the *Cbus Self Managed investment guide*. You should also read the important information about our responsible investment policy at [cbussuper.com.au/esg](https://cbussuper.com.au/esg). The material relating to *How we invest your money* may change between the time you read this *PDS* and the day you acquire the product. Always visit our website for the latest information.

# 6. Fees and costs

Consumer advisory warning

Did you know?

Small differences in both investment performance and fees and costs can have a substantial impact on your long-term returns. For example, total annual fees and costs of 2% of your account balance rather than 1% could reduce your final return by up to 20% over a 30-year period (for example, reduce it from \$100,000 to \$80,000).

You should consider whether features such as superior investment performance or the provision of better member services justify higher fees and costs. You may be able to negotiate to pay lower contribution fees and management costs where applicable. Ask the fund or your financial adviser.

**To find out more:** If you would like to find out more or see the impact of fees based on your own circumstances, the Australian Securities and Investments Commission (ASIC) website [moneysmart.gov.au](https://moneysmart.gov.au) has a superannuation calculator to help you check out different fee options.

Cbus only charges fees to cover costs, not to make a profit. So, you're unable to negotiate these fees.

The main fees to set up and invest your account are shown below. These are based on the Growth (Cbus MySuper) option.

Type of fee	Amount	How and when paid
Investment fee <sup>*†</sup>	0.77% a year (\$7.70 for each \$1,000)	Deducted from the returns before the crediting rate is applied to your account.
Administration fee <sup>†</sup>	\$1.50 per week <b>Plus</b>	Deducted from your account at the end of each month or when you close your account.
	Trustee operating cost of 0.15%* per year (\$1.50 for each \$1,000)	Deducted from returns before the crediting rate is applied to your account. Cbus claims a tax deduction for administration costs, which reduces the Trustee operating cost. For the 2017/18 financial year this was 0.21% (gross of tax).
Buy-sell spread	Nil	n/a
Switching fee	Nil	n/a
Advice fees	Nil	n/a
Other fees and costs	Other fees and costs may apply (such as insurance premiums and activity fees), see the <i>Additional explanation of fees and costs</i> at <a href="https://cbussuper.com.au/fees">cbussuper.com.au/fees</a>	
Indirect cost ratio <sup>†</sup>	Nil	n/a

<sup>\*</sup> These are estimated fees based on expenses for the previous year and are subject to change. The actual fee will be determined at the end of the financial year and published on your 30 June statement.

<sup>†</sup> If your account balance for a product is less than \$6,000 at the end of the financial year, the total combined amount of administration fees, investment fees and indirect costs charged to you is capped at 3% of your account balance. Any amount charged above this cap will be refunded to you.




## Example of annual fees and costs for Growth (Cbus MySuper)

Below is an example of how the fees and costs can affect your super over one year. You can use this to compare Cbus with other super funds.


Type of fee	Amount	Balance of \$50,000
Investment fee	0.77% (\$7.70 for each \$1,000 invested)	For every \$50,000 you have in the MySuper product you'll be charged \$385 each year.
PLUS Administration fee	\$78 (\$1.50 a week)  0.15% (\$1.50 for each \$1,000 invested)	<b>And</b> you'll be charged \$78 (\$1.50 per week) in administration fees regardless of your balance.  <b>And</b> costs of \$75 each year will be deducted from your investment.
EQUALS Cost of product		If your balance was \$50,000, then for that year you'll be charged fees of \$538* for the Growth (Cbus MySuper) option.

\*Additional fees may apply.

Cbus may change fees and costs at any time. You'll get at least 30 days' notice before any increase to administration fees or insurance premiums.



You may also pay to use a financial adviser. Please refer to your planner's Statement of Advice for details of the fees and costs they will charge.



You should read the other important information about *Fees and costs* at **cbussuper.com.au/fees** before you make a decision. The information on fees and costs may change between the time you read this statement and the day you acquire this product.

## 7. How super is taxed

Super is a more tax-effective way for most people to save for retirement.



Although you don't have to, you should give Cbus your tax file number or you'll pay extra tax and won't be able to make after-tax contributions. See **cbussuper.com.au/tfn** for details.

### Tax on money put in

Tax on money put into super is worked out using your age, income, the amount and if it's paid from your before or after-tax income. Tax is usually deducted from your account after the money has gone in. Cbus then pays the tax to the Australian Taxation Office.



## Limits on how much you can put into super (for the 2019/20 financial year)

<b>Before-tax</b> (concessional) such as employer and salary sacrifice contributions	15%* tax on amounts up to \$25,000 a year. Amounts above this limit are added to your assessable income and taxed at your marginal rate (plus an interest charge).  If your before-tax contributions are less than \$25,000 and you have less than \$500,000 in super at the end of the financial year, you can carry forward any unused amounts in your before-tax contributions caps. Unused amounts carried forward expire after five years.
<b>After-tax</b> (non-concessional) such as personal or voluntary contributions where no tax deduction has been claimed	No tax on amounts up to \$100,000 a year. If under 65, you can contribute \$300,000 in any three-year period.  Contributions more than this limit are taxed at 45%.†

\* This rate may double if your income and before-tax contributions reach \$250,000.

† Plus the Medicare Levy and other applicable Government levies.

You can apply to claim a tax deduction for after-tax contributions you make. Contributions you claim as a tax deduction are treated as concessional contributions, so they're taxed at 15% and contribute to your before-tax (concessional) contributions cap.



There are limits on how much you can contribute to your super (contribution caps). If you contribute more than these limits you may pay extra tax.

## Tax on withdrawals

Age 60 or over: withdrawals are generally tax-free. Under age 60: tax is deducted from withdrawals before we pay them to you as follows.

Component	Tax if you're under 60
Tax-free	No tax payable.
Taxable	Less than preservation age: taxed at 20%.*  Between preservation age and 59: the first \$210,000† is generally tax-free and the balance is taxed at 15%.*

\* Plus Medicare Levy.

† Tax-free threshold for 2019/20.

## Tax on investment earnings

Investment earnings are taxed at up to 15%, which is deducted from crediting rates before being applied.



You should read the important information about *How super is taxed* before making a decision. Go to [cbussuper.com.au/tax](https://cbussuper.com.au/tax) or [ato.gov.au](https://ato.gov.au). The material relating to *How super is taxed* may change between the time you read this PDS and the day you acquire the product. Always visit our website for the latest information.

# 8. Insurance in your super

## Cover you can count on

Why have insurance through Cbus? Here are some of the many benefits:

- Most members get cover automatically, with no health checks and no hassle.
- Everyone's different, so you can change your cover to suit you.
- Our size means we can negotiate a better deal for our members, with premiums paid from your super, not your salary.
- In 2018 we paid benefits to 2,496 members and their families when they needed it most.
- We know your industry and cover jobs that others may not.

## Automatic cover when you join

If you're eligible, insurance through Cbus Industry Super can cover you for:

### Your life

**Death**  
  
**Lump sum:**  
to your dependants if you die  
  
**Automatic:**  
if you qualify

**Terminal illness**  
  
**Lump sum:**  
if you have death cover and are diagnosed as terminally ill\*  
  
**Automatic:**  
if you qualify

### Your income

**Total and permanent disablement (TPD)**  
  
**Lump sum:**  
if you're permanently disabled and can't work anymore^  
  
**Automatic:**  
if you qualify

**Income protection (IP)**  
  
**Monthly payment:**  
if you temporarily can't work  
  
**Not automatic:**  
you can apply for it if you qualify

\* With a life expectancy of 24 months or less from when you were diagnosed. ^ Conditions apply.

The level of automatic cover available when you join is based on your age and occupation category (see opposite). If you're eligible for automatic cover, it won't start until we receive an on-time compulsory super payment from your employer. If you have applied to change your occupation category, this won't take effect until the later of:

- the first day of the period that compulsory super payment relates to, or
- the day we receive your application to join Cbus.

Your age	Amount of automatic cover available (manual occupation category)		Total weekly cost
15 to 20†	Death: \$52,000 (1 unit)	TPD: \$52,000 (1 unit)	\$2.68
21 to 29	Death: \$208,000 (4 units)	TPD: \$156,000 (4 units)	\$10.72
30 to 34		TPD: \$145,600 (4 units)	\$10.72
35 to 39		TPD: \$135,200 (4 units)	\$10.72
40 to 44		TPD: \$124,800 (4 units)	\$10.72
45 to 50		TPD: \$104,000 (4 units)	\$10.72
51 to 64	Death: Starts at \$192,000 (4 units: decreases each year to \$60,000)	TPD: Starts at \$96,000 (4 units: decreases each year to \$30,000)	\$10.72
65 to 69	Death: Starts at \$50,000 (4 units: decreases each year to \$24,000)	TPD: No cover (0 units)	\$5.32

† Automatic cover will increase to 4 units when you turn 21 (unless you made a change). We'll write to you before this happens and you can let us know if you'd like something else.

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## Cost-effective cover based on your work

With Cbus, you can choose from four occupation categories to suit the risks of your job. This means you could pay less for your insurance or get more cover for the same cost. You'll be covered under the manual category if you're eligible for cover and don't choose a different category when you join.

### On the tools Mainly out on site



#### Manual

- You do manual or physical work, and
- You don't qualify for any other category.

#### Examples

Bricklayer, Plasterer, Carpenter,  
Plumber

#### Electech

- You're an electrical worker in a classification set out in schedule B of the *Electrical, Electronic and Communications Contracting Award 2010*.

#### Examples

Electrician, Linesperson,  
Electronics tradesperson

### Not on the tools Mainly in the office



#### Non-manual

- You do only administrative, managerial or professional work (and no manual work)
- At least 80% of your work is in an office, and
- You don't qualify for the professional category.

#### Examples

Bookkeeper, Quantity surveyor,  
Payroll administrator

#### Professional

- You do only desk-based professional work (and no manual work)
- At least 80% of your work is in an office
- Your annual taxable income is more than \$100,000 (pro rated if part time), and
- You're a senior manager or executive, or have a university degree or higher qualification

#### Examples




Accountant, Architect,  
HR manager, Lawyer




Some of the words in this section have specific meanings regarding insurance in your super. Please read the *Death and disability insurance guide for Industry Super* to learn more.

# Most new members are eligible for cover

You must meet some basic conditions to be eligible for cover through Cbus Industry Super. You'll generally qualify for automatic death and TPD cover when you join, subject to the following:

	If...	Then...
 Full cover	None of the below apply to you	<ul style="list-style-type: none"><li>You'll get automatic death and TPD cover</li></ul>
 Some cover	<div>You're between age 65 and 69</div> <div>You're off work or on restricted duties because you're sick or injured</div> <div>Your insurance starts more than six months from when you joined your first Cbus employer.</div>	<ul style="list-style-type: none"><li><b>Manual, non-manual or professional:</b> you'll get automatic death cover and can apply for TPD cover</li><li><b>Electech:</b> you'll get automatic death and TPD cover</li><li>You'll get automatic death cover</li><li>While you're off work or on restricted duties, you'll get TPD cover only for injuries or illnesses that first occur after your cover starts</li><li>You'll get full TPD cover when you can do your normal job again</li><li>For 24 months, you'll have death and TPD cover only for injuries or illnesses that first occur after your cover starts</li><li>You'll get full death and TPD cover after that, once you can do your normal job without being restricted by injury or illness for ten days in a row</li></ul>
 No cover	<div>You're under 15 or over 70</div> <div>You've received a total and permanent disablement or terminal illness payment from a super fund or insurance policy, or you're currently applying for or entitled to one</div> <div>You have a terminal illness with a life expectancy of 24 months or less from when it was diagnosed</div>	<ul style="list-style-type: none"><li>Unfortunately, you can't get any insurance cover through Cbus</li></ul>



**Insurance needs calculator**

Work out how much you might need to protect you and your family using our *Insurance needs calculator* available at [cbusuper.com.au/calculators](https://cbusuper.com.au/calculators)

## Cost of insurance cover

The cost of your insurance depends on the type of cover you receive, how many units you choose, and your occupation category.

Occupation category	Death and TPD cost per unit	Death only cost per unit
Manual	\$2.68 per week	\$1.33 per week
Non-manual	\$2.68 per week	\$1.55 per week
Professional	\$2.68 per week	\$1.55 per week
Electech	\$2.62 per week	\$1.13 per week

## Special offer for new members: Increase your cover without full health checks

If you qualify for automatic cover and apply within six months of joining your first Cbus employer, you may be able to increase your cover just by answering a few simple questions on the *Special offer: Change cover when you join* form attached to this PDS.

How much cover you can get depends on your age and occupation category as follows.

Occupation category	Apply to increase cover up to these limits	
	Death Cover	TPD Cover
Manual	6 units	Age 15 to 20: 6 units Age 21 to 34: 8 units Age 35 to 39: 9 units Age 40 to 44: 10 units Age 45 to 64: 12 units
Non-manual or professional	6 units	6 units
Electech	2 units	2 units

See the *Death and disability insurance guide (Industry Super)* to see how much cover each unit gives you under each occupation category.

## Keep your cover, even when life changes

Your death and TPD insurance cover will stop if your account doesn't receive a contribution or roll in for 16 months (i.e. your account becomes inactive) and you haven't elected to keep cover. It could then restart if you receive an on-time compulsory super payment from your employer in future.

We can keep you covered – even if you stop work or change jobs – if you tell us you want to keep any insurance cover on your application when you join Cbus.

You can change your mind and cancel your cover at any time. Your cover could also stop for other reasons too – see the *Death and disability insurance guide (Industry Super)* for details.



## Making changes after you join

To apply for more cover after you join, log into your account at [cbussuper.com.au/login](https://cbussuper.com.au/login) or complete an *Application to increase insurance cover for Industry and Personal members* available online or call us.

Similarly, if you don't want cover or already have insurance elsewhere, you can reduce or cancel some or all of your cover whenever you like. But if you change your mind and want cover later, you'll need to reapply and provide information about your health for our insurer to consider. You can also apply to transfer your existing cover from another super fund or insurance policy or apply for more cover when certain life events happen, like you get married, have children or take out a mortgage.

Just log into your account at [cbussuper.com.au/login](https://cbussuper.com.au/login) or complete the relevant form available online or call us.

## Income protection cover

Many Cbus members already have income protection cover as part of their employment arrangements. That's why we only offer this cover to members in a non-manual or professional occupation category. If you choose either of these when you join, we'll provide you with more information about income protection cover.



The cost of cover will come out of your account unless you cancel it (or it stops for another reason). When deciding what cover is right for you – now and in future – think about the benefits of being covered and the impact of insurance costs on your retirement savings.



You should read the important information about *Insurance in your super* before making a decision, including the amount and costs of cover, when cover stops and starts, changing your cover, making claims, and any other terms and conditions of Cbus' insurance policies. Read the *Death and disability insurance guide (Industry Super)* and *Income protection cover guide* at [cbussuper.com.au/insurance](https://cbussuper.com.au/insurance) for more information. The material relating to *Insurance in your super* may change between the time you read this *PDS* and the day you acquire the product. Always visit our website for the latest information.

## 9. How to open an account



### Save time and join online

Instead of completing the forms in this *PDS*, just join online in minutes at [cbussuper.com.au/join](http://cbussuper.com.au/join)

If you prefer, you can fill in the attached forms:

- **Join Cbus Industry super:** to open your account and work out if you're eligible for automatic insurance.
- **Apply for cover when you join:** to apply for cover other than automatic insurance.  
**You can only use this form to apply for cover when you open your account.**
- **Rollover your super to Cbus:** to close an existing super account and roll it over to Cbus.

The information in this product disclosure statement may change from time to time, and any updated information that is not material will be updated and published on our website at [cbussuper.com.au](http://cbussuper.com.au)

## Contact us if you're not satisfied

Cbus strives to provide good service for every member. If you're dissatisfied with any aspect of the Fund:

- Write to the Cbus Complaints Officer, Cbus, Level 28, 2 Lonsdale Street, MELBOURNE VIC 3000
- Call **1300 361 784** from 8am to 8pm AEST/AEDT (within Australia)  
Open Monday to Friday, closed national public holidays
- Submit your complaint online at [cbussuper.com.au/complaint](http://cbussuper.com.au/complaint)

Complaints must be considered within 90 days, but we'll usually review them well before then. If you're not satisfied with the outcome, your complaint may be considered by the Australian Financial Complaints Authority (AFCA). AFCA is an independent dispute resolution body set up by the Federal Government to provide a free, impartial and binding dispute resolution service for financial services.

- Write to GPO Box 3 Melbourne VIC 3001
- Email [info@afca.org.au](mailto:info@afca.org.au)
- Call **1800 931 678**
- Website [afca.org.au](http://afca.org.au)



You should read the important information about *How to make a complaint* before making a decision. Go to [cbussuper.com.au/complaint](http://cbussuper.com.au/complaint) to read more. The material relating to *How to make a complaint* may change between the time you read this *PDS* and the day you acquire the product. Always visit our website for the latest information.

## Privacy

Cbus collects, stores and discloses the personal information you provide only to administer your account and in accordance with the *Cbus Privacy Policy*. Except where required by law, Cbus will not use your personal information for any other purpose. Please refer to the *Cbus Privacy Policy and Personal Information Collection Statement* for details about how Cbus collects and discloses personal information at [cbussuper.com.au/privacy](http://cbussuper.com.au/privacy) or call **1300 361 784** for a copy.





## Join Cbus Industry Super

REQUIRED

This application form is part of the *Join Cbus Industry Super Product Disclosure Statement* dated 1 July 2019. Please read the PDS before you complete this form.

Please use black or blue pen and CAPITAL letters. Use an X in boxes where required.

Did you know you can join online? Visit [cbussuper.com.au](http://cbussuper.com.au) — it's quick and easy.

### Step 1: Provide your personal details

Title	Date of birth		Gender
<input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms <input type="checkbox"/> Other	<input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input checked="" type="checkbox"/> Male <input checked="" type="checkbox"/> Female	
Given name(s)			
<input type="text"/>			
Family name			
<input type="text"/>			
Home phone	Mobile		
( <input type="text"/> <input type="text"/> ) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>		
Email address (providing your email means you give permission for Cbus to use it)			
<input type="text"/>			
<b>Residential address</b>			
Street number	Street name		
<input type="text"/>	<input type="text"/>		
Suburb/town	State	Postcode	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
<b>Postal address</b> (complete if different from your residential address)			
Street number	Street name		
<input type="text"/>	<input type="text"/>		
Suburb/town	State	Postcode	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
Occupation			
<input type="text"/>			
<b>Employer name</b>			
<input type="text"/>			
Cbus employer number (if known)	Phone	Date you started with this employer	
<input type="text"/>	<input type="text"/>	<input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	

### Step 2: Consider giving us your tax file number

Providing your tax file number (TFN) can result in paying less tax and allows you to top up your super with your take-home pay. You don't have to give us your TFN. (See Section 7 of the PDS for details.)

My TFN is:

I give Cbus permission to search for any of my lost and other super (including any insurance cover) I may have and notify me of the results.

☐ Yes ☐ No

This permission will be ongoing and can be revoked by me at any time. Any super held by the ATO may be automatically combined into my Cbus account. Any super found with other funds will not be automatically combined into my Cbus account and it will be up to me to request to consolidate it.

### Step 3: Communications

You can change your statement and marketing preferences through your online account at any time.

How do you want to receive your statements? ☐ Email ☐ Post

Do you want to receive info from Cbus about products and services not related to your membership? ☐ Yes ☐ No

Do you want to receive The New Daily (TND)? (A free online newspaper, providing general and financial content.)

This is a part of your Cbus membership and to get started, your personal details will be provided to TND. ☐ Yes ☐ No

Cbus' Trustee is United Super Pty Ltd. ABN 46 006 261 623 AFSL 233792 Cbus ABN 75 493 363 262

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#### Want to choose investments?

Once you receive your member number, register your account online to choose investment options or you can call us on **1300 361 784**.



#### How to choose a different level of cover?

To change your insurance, complete the *Special offer: Change cover when you join* form attached to this PDS.



#### Temporary card (at 1 July 2019)

Member number

Given name(s)

Family name

Signature

Date

#### Step 4: Check if you qualify for automatic insurance cover

Automatic cover for Manual, Non-manual and Professional			Automatic cover for Electech	
Age 15–20: 1 unit	Age 21–64: 4 units	Age 65–69: 4 units (Death only)	Age 15–69: 2 units	
Answer the questions below to see if you're eligible for automatic cover (see page 12 of the PDS for details on the type, amount and cost of cover).				
Are you applying for, entitled to or been paid a total and permanent disablement (TPD) or terminal illness payment?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> You're not eligible for cover. Go to <b>step 5</b> . <input checked="" type="checkbox"/> Go to next question.	
Have you been diagnosed with a terminal illness with a life expectancy of 24 months or less from when it was diagnosed?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> You're not eligible for cover. Go to <b>step 5</b> . <input checked="" type="checkbox"/> Go to next question.	
Are you off work or on restricted duties because you're sick or injured? (See page 12 of this PDS for details of cover when you're off work or on restricted duties.)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> You're eligible for death & new events TPD cover <input checked="" type="checkbox"/> You're eligible for death and TPD cover	
Have you started working with your first Cbus employer in the past six months?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> You're eligible for full automatic cover <input checked="" type="checkbox"/> You're eligible for new events cover for 24 months	

#### What occupation category currently describes your work:

We'll check your occupation category if you make a claim, so any insurance payment may be reduced if you weren't eligible for the category you selected. Contact us if you're not sure which category applies to you. If your new category gives you more cover than you had before, and you're off work or on restricted duties because you're sick or injured, your cover will be limited until you can do your normal job again.

If it's been more than six months since you joined your first Cbus employer and you choose an occupation category other than Manual, you'll get the same dollar amount of cover. We may need to adjust the number of death or TPD units you have to enable this, rounding up if necessary.

- |  |   |   |  |
|--|---|---|--|
| <input type="checkbox"/> <b>Manual</b> <ul style="list-style-type: none"><li>■ You do manual or physical work, and</li><li>■ You don't qualify for any other category.</li></ul> | <input type="checkbox"/> <b>Non-manual</b> <ul style="list-style-type: none"><li>■ You do only administrative, managerial or professional work (and no manual work)</li><li>■ At least 80% of your work is in an office, and</li><li>■ You don't qualify for the professional category.</li></ul> | <input type="checkbox"/> <b>Professional</b> <ul style="list-style-type: none"><li>■ You do only desk-based professional work (and no manual work)</li><li>■ At least 80% of your work is in an office</li><li>■ Your annual taxable income is more than \$100,000 (pro rated if part time), and</li><li>■ You're a senior manager or executive, or have a university degree or higher qualification.</li></ul> | <input type="checkbox"/> <b>Electech</b> <ul style="list-style-type: none"><li>■ You're an electrical worker in a classification set out in schedule B of the <i>Electrical, Electronic and Communications Contracting Award 2010</i>.</li></ul> |
|--|---|---|--|

#### Do you want to keep your insurance cover if your account becomes inactive?

If your account becomes inactive (i.e. it doesn't receive contributions or a roll in for 16 months) any death and TPD cover – including any future cover – will stop unless you've elected to keep it (see page 14). You can change your mind and cancel cover at any time.

☐ Yes

Please consider what insurance is right for your circumstances and the impact insurance premiums can have on your account balance.

#### Step 5: Choose your non-binding beneficiaries: who gets your super if you die? (see page 17 of the *Insurance guide* for details)

Legal Personal Representative				
Dependants: Given name and initial(s) (eg Sam R)	Family name	Relationship to you (spouse, child, etc)		
				%
				%
				%
				%

Attach another page if you have more than three beneficiaries. You can change your nominations at any time online or by calling us. **Must add up to** 1 0 0 . 0 0 %

#### Step 6: Sign and date this declaration

##### I am eligible to apply for Cbus Industry Super membership and agree to the terms and conditions in the Trust Deed and I confirm that:

- |  |   |
|--|---|
| <ul style="list-style-type: none"><li>■ I've read and understood the <i>Join Cbus Industry Super PDS</i> and additional information incorporated by reference before making the decision to join.</li><li>■ I have read the Trustee's Privacy Statement as contained in the <i>Privacy Policy and Personal Information Collection Statement</i> and I consent to the collection, use and disclosure of my personal and sensitive information by the Trustee in the manner described in the Privacy Statement.</li><li>■ I'm entitled to one Cbus super account and one insured benefit (except for Super Income Stream) and accept duplicate accounts may be closed.</li><li>■ I understand Cbus documents do not contain personal advice. I have considered my own personal circumstances, needs and objectives (with or without the assistance of a financial planner) in deciding to invest in Cbus products or make any other choice set out in this form.</li><li>■ I have answered all questions truthfully and correctly to the best of</li></ul> | <p>my knowledge. I am aware my insurance benefit may be affected if I claim and my responses are later shown to be false or misleading. I acknowledge the Insurer has the right to verify my answers.</p> <ul style="list-style-type: none"><li>■ I acknowledge that, subject to Cbus accepting my application, automatic insurance cover will start from the first day of the period for which Cbus receives an on-time compulsory super payment and will stop for the reasons set out in the <i>Death and disability insurance guide (Industry Super)</i>. If I have applied to change my occupation category, this won't take effect until the later of:<ul style="list-style-type: none"><li>– the first day of the period that the compulsory super payment relates to, or</li><li>– the day Cbus receives my application to join.</li></ul></li><li>■ My election to keep insurance cover will apply to the death and TPD cover I have and will continue to remain in place even if my level or type of cover changes in the future (unless it stops for another reason).</li></ul> |
|--|---|

 Sign here:	Date D D / M M / 2 0 Y Y
---	-----------------------------

This card does not confirm active membership of Cbus or acceptance by the insurer of your application for cover.

Call us on **1300 361 784** to confirm this.

#### Complete and detach this temporary card.

You'll receive a permanent member card after your first payment.



**1300 361 784** 8am to 8pm (AEST/AEDT)  
Monday to Friday, closed on national public holidays



**cbusenq@cbussuper.com.au**  
**cbussuper.com.au**



Cbus, Locked Bag 5056  
PARRAMATTA NSW 2124



## Special offer: Change cover when you join

OPTIONAL

Use this form to apply to change automatic cover when you open your account.  
You can only use this form when returned to Cbus with the *Join Cbus Industry Super* form.  
Please use black or blue pen and CAPITAL letters. Use an X in boxes where required.

### Step 1: Provide your personal details

Title ☐ Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other  Date of birth  D  D /  M  M /  Y  Y  Y  Y Gender ☐ X Male ☐ X Female

Given name(s)

Family name

### Step 2: Change your automatic cover

Most automatically get death and total and permanent disablement (TPD) cover when they join Cbus. Complete this form to change automatic cover:

Apply for more cover ☐ > Go to step 3

Choose to have less cover ☐ > Go to step 4

Reduce cover under Electech ☐ > Go to step 5

To completely cancel your insurance cover, log into your account at [cbussuper.com.au/login](http://cbussuper.com.au/login) or complete an *Application to cancel insurance* cover available online or call us.



#### Want more cover or can't use this form?

This form allows you to apply for specific amounts of cover in limited scenarios.

To apply for more cover than you can on this form or if you can't use this form based on your answers in step 3 below, please log into your account at [cbussuper.com.au/login](http://cbussuper.com.au/login) or complete an *Application to increase insurance cover for Industry and Personal Super members* – available online or call us.

### Step 3: Work out if you can apply for extra cover

To be eligible, you must submit this form within six months of joining your first Cbus employer. Answer the following questions to work out if you're eligible to apply for extra cover using this form.

Are you:

- ☐ unemployed ☐ Yes ☐ > You're not eligible for extra cover.
- ☐ off work because you're sick or injured, or ☐ No ☐ > Go to next question.
- ☐ unable to do all the duties of your normal job for at least 30 hours a week without limitation, regardless of whether you're working full-time, part-time or casually?

Have you:

- ☐ in the last 12 months been hospitalised for more than 5 days in a row (other than for pregnancy) ☐ Yes ☐ > You're not eligible for extra cover.
- ☐ in the last 12 months been away from work for 15 or more days in total because of illness or injury, or ☐ No ☐ > Go to next question.
- ☐ in the last 2 years seen a medical specialist or been advised by a doctor that you'll need to have surgery or see a specialist?

Have you ever been declined death, TPD or income protection cover from any insurance company, or in the last 12 months have you had cover accepted with a loading or exclusion?

- ☐ Yes ☐ > You're not eligible for extra cover.
- ☐ No ☐ > You are eligible to apply for extra cover. Go to **step 4**.

If you answer yes to any of the questions above, you're unfortunately not eligible to apply for extra cover using this form. See the 'Want more cover' box above for options.

#### Step 4: Choose your level of cover – increase or reduce

Choose the total death and TPD cover you want (including the automatic insurance cover applicable to you), up to the maximum limit below that is relevant to your age. Please refer to the *Death and disability insurance guide (Industry Super)* to see how much cover each unit provides under the occupation category chosen. If you've previously chosen a different occupation category, your selection below will override it.

<b>Option 1: Manual</b>	Death units:	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> 6	Each unit costs \$1.33 a week
	TPD units:	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> 6 <input type="checkbox"/> 7 <input type="checkbox"/> 8 <input type="checkbox"/> 9 <input type="checkbox"/> 10 <input type="checkbox"/> 11 <input type="checkbox"/> 12	Each unit costs \$1.35 a week
	Limits for age:	<div>15-20</div> <div>21-34</div> <div>35-39</div> <div>40-44</div> <div>Over 45</div>	
Your TPD units can't be more than the maximum number of units for your age group, and your TPD benefit amount can't be higher than your death benefit amount. We'll process your application based on automatic cover if your choices exceed either of these thresholds.			
<b>Option 2: Non-Manual or Professional</b>	Death units:	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> 6	Each unit costs \$1.55 a week
	TPD units:	<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> 6	Each unit costs \$1.13 a week
Your TPD benefit amount can't be higher than your death benefit amount. We'll process your application based on automatic cover if your choice exceeds this threshold. The maximum TPD benefit is limited to seven times your annual taxable income.			

#### Step 5: Reduce your level of cover under Electech

Choose how much Death and TPD cover you want (see the *Death and disability insurance guide (Industry Super)* to see how much cover each unit provides under the Electech occupation category. If you've previously chosen a different occupation category, your selection below will override it.

<b>Electech</b>	Death units:	<input type="checkbox"/> 1	Each unit costs \$1.13 a week
	TPD units:	<input type="checkbox"/> 1	Each unit costs \$1.49 a week

#### Step 6: Sign and date this form

##### Declaration

I am eligible to apply for Cbus Industry Super membership and agree to the terms and conditions in the Trust Deed and I confirm that:

- I understand that to apply for increases in cover above the automatic insurance amount, this form must be provided within six months of joining my first Cbus employer. Subject to Cbus' Insurer accepting my application, the insurance cover I've applied for above the default level of cover will start from the later of:
  - the first day of the period for which Cbus receives an on-time compulsory super payment, or
  - the date I sign this form.
- Any extra cover I select may be restricted if my employer doesn't pay my super on time. And if it's been more than six months since I joined my first Cbus employer, I may be asked for more information to work out if I can get extra cover.
- If I've elected to keep my insurance in Step 4 of the *Join Cbus Industry Super* form, my premiums will continue to be deducted, even if my super account doesn't receive a contribution or roll in for 16 months (i.e. it becomes inactive) unless it stops for another reason.
- I have read the Trustee's Privacy Statement as contained in the *Privacy Policy and Personal Information Collection Statement* and I consent to the collection, use and disclosure of my personal and sensitive information by the Trustee in the manner described in the Privacy Statement.
- I have answered all questions truthfully and correctly to the best of my knowledge. I am aware my insurance benefit may be affected if I claim and my responses are later shown to be false or misleading. I acknowledge the Insurer has the right to verify my answers.



Sign here:

Date

/   /



Cbus  
Locked Bag 5056  
PARRAMATTA NSW 2124



**1300 361 784**  
8am to 8pm (AEST/AEDT)  
Monday to Friday



**cbusenq@cbussuper.com.au**  
**cbussuper.com.au**



Visit Cbus in person in Adelaide,  
Brisbane, Melbourne, Perth and Sydney.  
Details: **cbussuper.com.au/contact**



# Rollover your super to Cbus

Complete this form to transfer money from your other super funds to your Cbus account.  
Please use black or blue pen and CAPITAL letters. Use an X in boxes where required.

OPTIONAL

**!** Did you know you can combine your super online? It's quick and easy – log in at [cbussuper.com.au/login](http://cbussuper.com.au/login)

## Step 1: Provide your personal details

Title	Mr	Mrs	Miss	Ms	Other		Date of birth	D	D	/	M	M	/	Y	Y	Y	Y	Gender	X	Male	X	Female	
Given name(s)																							
Family name																							
Other previous name(s)																							
Home phone												Mobile											
Email address (providing your email means you give permission for Cbus to use it)																							
Tax file number (if you haven't already provided it)																							

**!** You don't have to give us your tax file number, but there may be tax consequences. Visit [cbussuper.com.au/tfn](http://cbussuper.com.au/tfn) for details.

### Residential address

Street number												Street name											
Suburb/town												State			Postcode								

### Previous address (if you know that the address held by your FROM fund is different from your current residential address)

Street number												Street name											
Suburb/town												State			Postcode								

## Step 2: Provide your fund details

You can provide the details of up to two different funds to transfer your super from. To transfer your super from more than two funds you can attach another form or log into your account and combine your super online.

<b>FROM (transferring)</b>		<b>FROM (transferring)</b>	
Fund name		Fund name	
Membership or account number		Membership or account number	
Fund phone number		Fund phone number	
Australian business number (ABN)		Australian business number (ABN)	
Unique Superannuation Identifier (USI)		Unique Superannuation Identifier (USI)	
<b>Whole or partial balance rollover</b>		<b>Whole or partial balance rollover</b>	
<input type="checkbox"/> Whole – transfer the whole balance of this account, which will close your other super account.		<input type="checkbox"/> Whole – transfer the whole balance of this account, which will close your other super account.	
<input type="checkbox"/> Partial – transfer this amount: \$		<input type="checkbox"/> Partial – transfer this amount: \$	

<b>TO (receiving)</b>	<b>CBUS</b>		
Fund name		Fund phone number	1 3 0 0 3 6 1 7 8 4
Membership or account number		Unique Superannuation Identifier (USI)	CBU0100AU
Australian business number (ABN)	75 493 363 262		

### Step 3: Allow us to search for any other super you have

I give Cbus permission to search for any of my lost and other super (including any insurance cover) I may have and notify me of the results.

☐ Yes ☐ No

This permission will be ongoing and can be revoked by me at any time. Any super held by the ATO may be automatically combined into my Cbus account. Any super found with other funds will not be automatically combined into my Cbus account and it will be up to me to request to consolidate it.

### Step 4: Sign and date this form

**Important:** This transfer may close your FROM account and cancel any insurance or any other entitlements associated with that account (you will need to check this with your FROM fund).

By signing this request form I confirm:

- I have fully read this form and the information completed is true and correct.
- I am aware I may ask my other superannuation provider for information about any fees or charges that may apply, or any other information about the effect this transfer may have on my insurance cover and other benefits, and have obtained or do not require any further information.
- If I have provided it I consent to my tax file number being disclosed for the purposes of consolidating my account.
- I discharge the other superannuation provider of all further liability in respect of any benefits paid and transferred to my Cbus account.
- I have read and understand the important information I need to consider when transferring my super.
- I have considered where my future employer contributions will be paid.
- I am aware and confirm that by rolling over from another super fund, any existing insurance with that fund will be cancelled. I therefore do not intend to transfer existing Death and Total and Permanent Disablement insurance to Cbus.
- I request and consent to the transfer of superannuation as described above and authorise the superannuation provider of each fund to give effect to this transfer.

#### Privacy

Please refer to the *Cbus Privacy Policy and Personal Information Collection* statement at [cbussuper.com.au/privacy](https://cbussuper.com.au/privacy) for details about how Cbus collects and discloses personal information or contact us on **1300 361 784** for a copy.



Sign here:

Date

D D / M M / 2 0 Y Y

#### Things you need to consider when transferring your super

When you transfer your super, your insurance and other entitlements under that fund may cease. You need to consider all relevant information before you make a decision to transfer your super.

- **Fees** – your FROM fund must give you information about any administration, exit or withdrawal fees. Differences in super fees or insurance premiums can have a significant effect on what you will have to retire on. For example, a 1% reduction in fees may significantly increase your final benefit.
- **Insurance cover** – your FROM fund may insure you against death, illness or an accident which leaves you unable to return to work. If you choose to close that account, you may lose any insurance entitlements you have with them, or you may be able to transfer your insurance benefits across to Cbus. If you are going to apply to transfer your cover, **DO NOT** submit this super rollover form until the insurer accepts your application. For information about cost and amount of cover, visit [cbussuper.com.au/insurance](https://cbussuper.com.au/insurance). To check if you're eligible, go to [cbussuper.com.au/forms](https://cbussuper.com.au/forms) and search for *Application to transfer existing insurance cover*.

#### What happens if I don't provide my tax file number (TFN)?

You are not obliged to provide your TFN to Cbus, but if you don't, you may be taxed at a higher rate. Learn more at [cbussuper.com.au/tfn](https://cbussuper.com.au/tfn).

Under the *Superannuation Industry (Supervision) Act 1993*, Cbus is authorised to collect your TFN, which will only be used for lawful purposes. These purposes may change in the future as a result of legislative change. The TFN may be disclosed to another super provider, when your benefits are being transferred, unless you request in writing that your TFN is not to be disclosed to any other trustee.

#### What happens to my future employer contributions?

Using this form to transfer your super will not change the fund to which your employer pays your contributions. To change the fund your super is paid into, speak to your employer about your options, and provide them with a completed *I want my super paid into Cbus* form, available at [cbussuper.com.au/forms](https://cbussuper.com.au/forms).

#### Have you changed your name or are you signing on behalf of another person?

If you have changed your name, you'll need a certified copy of your:

- |   |     |  |
|---|-----|--|
| ■ marriage certificate, or  | AND | • either a current driver's licence or passport. |
| ■ decree absolute (divorce certificate), or   |     |  |
| ■ deed poll or change of name certificate from the Births, Deaths and Marriages Registration Office |     |  |

If you're signing on behalf of another person, you'll need a certified copy of either guardianship papers, or a Power of Attorney.

#### This form can NOT be used to:

- transfer super amounts if you don't know where they are
- change the fund to which your employer pays contributions on your behalf
- open a super account, or
- transfer super amounts under certain conditions or circumstances, for example if there is a super agreement under the *Family Law Act 1975* in place.



Cbus  
Locked Bag 5056  
PARRAMATTA NSW 2124



**1300 361 784**  
8am to 8pm (AEST/AEDT)  
Monday to Friday



[cbusenq@cbussuper.com.au](mailto:cbusenq@cbussuper.com.au)  
[cbussuper.com.au](https://cbussuper.com.au)



Visit Cbus in person in Adelaide, Brisbane, Melbourne, Perth and Sydney.  
Details: [cbussuper.com.au/contact](https://cbussuper.com.au/contact)

## Contact Cbus



**1300 361 784** 8am to 8pm (AEST/AEDT)  
Monday to Friday, closed on national public holidays



**[cbusenq@cbussuper.com.au](mailto:cbusenq@cbussuper.com.au)**  
**[cbussuper.com.au](http://cbussuper.com.au)**



Cbus, Locked Bag 5056  
PARRAMATTA NSW 2124



Visit Cbus in person in Adelaide, Brisbane,  
Melbourne, Perth and Sydney.  
Details: **[cbussuper.com.au/contact](http://cbussuper.com.au/contact)**



## Important information about your account

# Your fees are changing

From 1 February 2020 the administration fees you pay for your Cbus account are increasing. For most members, this will mean a rise of less than \$40\* a year.

We work hard to keep fees as low as possible and haven't increased the account keeping fee for over ten years. However, changes to Government regulations and improvements to the products and services we provide mean that it now costs more to run Cbus and administer your account.

To help cover these growing costs your:

- account keeping fee will rise by \$26 a year, and
- Trustee operating cost for 2019/20 has risen by 0.04%.

## How do your administration fees work?

How much you pay each month in administration fees depends on how much super you have:

		old fee		new fee
<b>Account keeping fee</b>	This covers the costs of administering your account. It's a fixed fee that's paid out of your account every month, regardless of how much money you have in it.	<b>\$1.50</b> a week	➔	<b>\$2.00</b> a week
<b>+</b>				
<b>Trustee operating cost</b>	This covers the operational costs of running Cbus and providing you with different products and services (see page 3). It's calculated as a percentage of the money in your account, so the lower your account balance, the less you pay.	2018/19 <b>0.15%</b> a year	➔	2019/20 <b>0.19%</b> a year

In the past, we've deducted your Trustee operating cost from your investment returns before paying them into your account. From 1 February 2020, this fee will be deducted directly from your account at the end of each month (just like your account keeping fee).

As part of the fee changes, we will also be making the names of the fees simpler. From 1 February 2020 both the account keeping fee and Trustee operating cost will simply be referred to as your administration fees.

## Fee caps limit how much you pay

There are caps on your fees to help limit the costs if you have a particularly low or high account balance:

- For low account balances (generally less than \$6,000) we cap your investment and administration fees at 3% of your account balance. Any fees charged above this cap are refunded.
- No matter how much you have in your account, the Trustee operating cost will be capped at \$1,000.

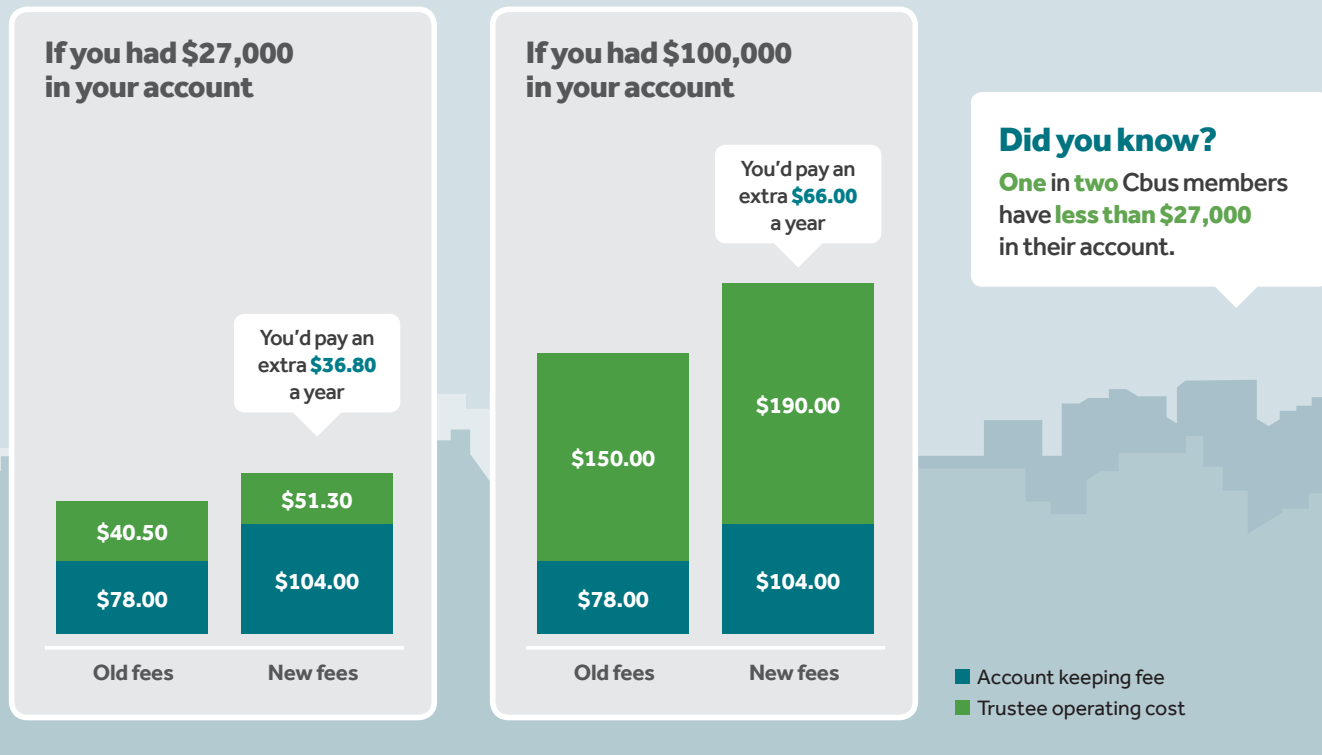


Find out more about the changes, your investment returns and fee caps at [cbussuper.com.au/fee-update](https://cbussuper.com.au/fee-update).

\*For anyone with an account balance of less than \$35,000.

## What could the changes mean for you?

The charts below show what the changes could mean each year for different account balances:



The indicative fees shown above do not include insurance premiums and other fees that may be payable in addition to the account keeping fee and Trustee operating cost.

## You don't need to do anything

The changes are applied to your account automatically. You'll be able to check your fees on your next annual statement or by logging into your account at [cbussuper.com.au/login](https://cbussuper.com.au/login).

## Committed to delivering you strong long-term returns

Cbus remains a low-cost super fund that's committed to delivering strong long-term investment returns.

While investment markets can go up and down over the short-term, our default Growth (Cbus MySuper) option has outperformed the industry average\*, year after year.

Since it was set up 35 years ago it has returned an average each year of 9.23% (to 30 June 2019)<sup>†</sup>.

It was also ranked by SuperRatings as a top 5 performer over the last 10 years<sup>‡</sup>, helping to ensure Cbus members are getting some of the highest returns of any Australian super fund.

**Top 5**  
performer

\* The Growth (Cbus MySuper) option has outperformed the SuperRatings median (rolling 1 year) in the SR50 Balanced Survey for each financial year since 2014/15.

† Returns to 30 June 2019 are based on the crediting rate, which is the return minus investment fees, the Trustee operating cost and taxes. Excludes account keeping administration fees. Past performance is not a reliable indicator of future performance.

‡ Ranked 4th over a rolling 10 year period in the SuperRatings SR50 Balanced Survey, 30 June 2019.

SuperRatings is a ratings agency that collects information from super funds to enable performance comparisons – visit [superratings.com.au](https://superratings.com.au).

## We only charge fees to cover the costs of running Cbus

As an Industry SuperFund, we only charge fees to cover costs – we don't pay profits to shareholders. This fee change is about making sure we can continue to give you the products and services you need throughout your retirement.

### Your administration fees cover the costs of things like:



Support and advice  
over the phone



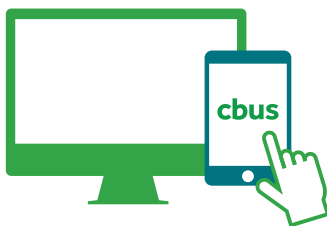
Access to front counter  
staff in most capital cities



Government changes to  
super rules and regulations



Running Cbus offices  
across Australia



Online services  
(e.g. the website, App and other tools)



Retirement seminars and  
pre-retirement tools

### We've also directed funding towards:

- security and technology upgrades to protect your account from growing cyber security threats
- extra resources to collect unpaid contributions from employers
- making the insurance claims process faster and simpler
- better retirement income and advice solutions to support you, and
- improved services when you need help from us online, over the phone, or in person.

## We're here to help

You can read more about the fee changes at [cbussuper.com.au/fee-update](https://cbussuper.com.au/fee-update).

If you need help or advice about your super, you can speak to one of our qualified financial advisers over the phone – this service is included as part of your Cbus membership.



Visit [cbussuper.com.au/getadvice](https://cbussuper.com.au/getadvice) for more details.

Your fees  
are changing



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Visit Cbus in person in Adelaide,  
Brisbane, Melbourne, Perth and Sydney.  
Details: **[cbussuper.com.au/contact](http://cbussuper.com.au/contact)**

This information is about Cbus. It doesn't take into account your specific needs, so you should look at your own financial position, objectives and requirements before making any financial decisions. Read the relevant Cbus Product Disclosure Statement to decide whether Cbus is right for you. Call us on **1300 361 784** or visit **[cbussuper.com.au](http://cbussuper.com.au)** for a copy.